

**Verizon New England Inc.
d/b/a Verizon Massachusetts**

Commonwealth of Massachusetts

D.T.E. 01-31 Phase II (Track B)

Respondent: John Conroy
Title: Vice President Regulatory
Massachusetts

REQUEST: Department of Telecommunications and Energy, Set 1

DATED: August 27, 2002

ITEM: DTE-VZ 1-8 **Questions based upon Verizon's June 5, 2002, D.T.E. 01-31-Phase I Compliance Filing, Tab A, ¶ T:**

Please indicate whether Verizon is required to file Quality of Service Reports in any other jurisdiction in which Verizon is regulated under an alternative form of regulation. If yes, please provide a copy of the most recently available Quality of Service Report for each jurisdiction, and a copy of the portion of the applicable regulatory agency's decision requiring Verizon to file such a report with the agency.

**SUPPLEMENTAL
REPLY:**

Yes. Verizon is required to file Quality of Service reports in a number of jurisdictions in which it is regulated under an alternative form of regulation. The following jurisdictions have such reports: California, Connecticut, Delaware, District of Columbia, Florida, Maine, Maryland, New Jersey, New York, North Carolina, Pennsylvania, Rhode Island, South Carolina, Texas, Vermont, Virginia, West Virginia and Wisconsin.

With the following clarifications, attached are copies of the Quality of Service reports, and relevant order or regulation.

- ?? New Jersey Regulations – the New Jersey Board of Public Utilities has not yet issued an order in docket TO01020095. Attached is the transcript of the Board Meeting implementing the quality of service measurements for NJ.
- ?? The Quality of Service reports are filed on a proprietary basis in the following jurisdictions: New Jersey, North Carolina, Pennsylvania, South Carolina, Washington, D.C. Copies of these reports are being filed only with the Department. The reports will be made available to other parties to the extent provided for in a mutually agreeable Protective Agreement.

SUPPLEMENTAL

REPLY: DTE-VZ 1-8
(cont'd)

Due to the voluminous nature of the attached documents, the Company has only provided a copy to the Department. A copy will be made available for inspection by other parties at the Company's offices at 125 High Street, Boston, Massachusetts, at a mutually agreeable time.

VZ # 237S